

Mr Eric Wang
China Bestours
Suite 2, Lvl 8, 99 York Street
Sydney NSW

Dear Eric,

I am writing in regard to our China Study Tour to China, visiting Shenzhen, Hangzhou, Beijing and Xi' An.

On behalf of our 34 primary school students and the accompanying staff I thank you for your expert assistance in organising all flights, transfers, fast train tickets, accommodation, meals, transport and the range of planned excursions and activities.

The whole 16 day tour went smoothly from start to finish due to your attention to detail and meticulous planning. Congratulations on achieving this for 42 participants, we know it's not easy with a group of this size.

The guide you appointed to accompany us in China was prompt, efficient, thoughtful and had an excellent manner with the students. Martin quickly earned their respect and ensured they were attentive when briefing them about the days activities and procedures to be followed.

The 2018 China Study Tour was the best we have experienced in our eight tours to China since 2004. We appreciated the quality of all of our accommodation, the quality and quantity of the meals and the variety of unique experiences we were treated to. All of this at an affordable cost to the participants.

Thank you once again, and rest assured we will be contacting you well in advance of our next tour for your assistance.

Regards



Tim Bamber
Principal
23rd October 2018